

**From:** Leigh delaReza [Leigh.delaReza@tjpc.state.tx.us]  
**Sent:** Wednesday, January 10, 2007 3:45 PM  
**To:** Dave Monroe  
**Subject:** RE: juvenile probation officer complaint

NELSON DOWNING 903-535-0850

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**From:** Dave Monroe [<mailto:email3@davemonroe.net>]  
**Sent:** Wednesday, January 10, 2007 2:29 PM  
**To:** Leigh delaReza  
**Subject:** RE: juvenile probation officer complaint

Do you know who the CJPO for Smith county is, or could you point me in the right direction?

Thanks for all the info by the way, it is very helpful.



**Dave Monroe**  
**903.262.6936 (24/7)**  
**866.477.0745 (fax)**

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**From:** Leigh delaReza [<mailto:Leigh.delaReza@tjpc.state.tx.us>]  
**Sent:** Wednesday, January 10, 2007 2:06 PM  
**To:** [email3@davemonroe.net](mailto:email3@davemonroe.net)  
**Cc:** Nydia Thomas; Chris Cowan  
**Subject:** juvenile probation officer complaint

Mr. Monroe,

I am sorry to hear that you are having this problem and our agency does not condone that type of behavior.

I would suggest first contacting your local Chief Juvenile Probation Officer (CJPO) in writing and allow him the opportunity to address the issue. This complaint should provide clear, concise and complete details of what the complaint is about, who is involved, and your requested resolution of the problem.

If the CJPO is unable to resolve the matter to your satisfaction or if the complaint involves the CJPO personally, you should allow the juvenile board an opportunity to address the issue since they are the governing entity over the probation department and the CJPO. You may make a request to the Chairman of the county juvenile board to be heard in person at the next regularly scheduled board meeting or you may put your concerns and issues in writing to the juvenile board chairperson. Your oral presentation to the juvenile board or your written letter to the board chairperson should detail the

problem or issue and any and all steps you have previously taken to try to resolve the issue with the probation department.

Section 341.113 of Title 37 of the Texas Administrative Code requires each juvenile board to post a sign that informs the public about the complaint process and provides contact information for submission of the complaint. These signs must be prominently displayed in a public area of a juvenile probation department and any detention or correction facility operated by the juvenile board, or operated by a private entity through contract with the juvenile board.

TJPC's investigative authority allows the agency only to determine whether the policies, procedures and services provided by a juvenile probation department were done so in compliance with minimum standards created by TJPC. TJPC's investigative and enforcement authority is limited to the enforcement of standards compliance. If you and the county juvenile board are unable to resolve the matter locally you may then file a written complaint against the juvenile board with TJPC. The complaint must be in writing and contain the name, address, and telephone number of the complainant. It must describe the facts, practice, or adverse action complained of. Make sure to give dates involved and the names of person dealt with. Also include copies of letters to the CJPO and juvenile board, meeting agendas, and action taken. You must establish that attempts to resolve the problem locally have been unsuccessful. If TJPC determines that the complaint is within the agency's jurisdiction the facts will be reviewed and investigated.

Thank you,

Leigh de la Reza  
staff attorney  
Texas Juvenile Probation Commission

I am David Monroe and I live in Tyler, TX (Smith County), and I have a question for you.

My problem is that for over one year I have been harassed by my landlord and a tenant who is also a Smith County Juvenile Probation Officer. I am not a juvenile nor do I have anything against me in the Smith County Justice system or any other system. I believe the harassment from both parties is racial (I am married to a Korean), but I have no proof of that allegation.

However I have filed complaints with the Tyler, TX police department against the Smith Co. Probation Officer (Dennis Dearion) and in one instance he was issued a citation, and also it is in the police report (1-06-063575) and in a statement to me by the Police Officer (video available) that he stated that he would use his position as a Smith Co. Probation Officer and his 'connections' to 'get me'.

Needless to say that I consider this a serious threat to myself and my wife and I need to report him, especially because since the incident his disruptive behavior has become worse and I really do fear what this irrational man will do.

I know I have a right to live in my apartment in a peaceful manor and not be harassed by my landlord or other tenants. The issue with the landlord I am also taking care of, but I really feel that Smith Co. Probation Officers should not be able to threaten other citizens with their position with the county, and I also believe that whether he is working 'on the clock' or off and not working, he should still have to live up to some